

# Mission

The mission of the AAA of Dane County is:

- Advocate for older adults to enable them to maintain full potential and enhance quality of life;
- Affirm the dignity and value of older adults by supporting their choices for living in and giving to our community; and
- Create and promote opportunities for communication among the entire community.

## Board & Committee Members

Fran Barman-Paulson, Waunakee	Dianne Leigh, Madison
Ted Bunc, Verona	Peg Martin, Middleton
Pam Flad, Sun Prairie	Sridevi Mohan, Middleton
Nikole Jones, Cross Plains	Melissa Ratcliff, Cottage Grove
Richard Kilmer, Madison	Matt Veldran, Madison
Carole Kretschman, <i>Chair</i> , Madison	

### AAA Access Committee

Fran Barman-Paulson	Jon Hochkammer, <i>Chair</i>
Gerald Derr	Chris Johnson
Elaine DeSmidt	Peg Martin
Pam Flad	Sridevi Mohan
Nora Hammer	

### AAA Legislative/Advocacy Committee

Ted Bunc	Peg Martin
Kari Davis	Jill McHone
Tom Frazier	Esther Olson, <i>Chair</i>
Myra Josephson	Jim Schmidtkofer
Faisal Kaud	

### AAA Nutrition/Wellness Committee

Fran Barman-Paulson, <i>Chair</i>	Dianne Leigh
Bill Clausius	Nancy Stolla
Mary Hill	Glen Thommesen
Nikole Jones	Sharon Trimborn
Carole Kretschman	

## AAA Staff

Leilani Amundson, *Elder Benefit Specialist*  
Cheryl Batterman, *Manager*  
Gail Brooks, *MIPPA Coordinator*  
Mary Browning, *Registered Dietician*  
Jane De Broux, *Caregiver Program Coordinator*  
Olivia Orenca, *Student Intern*  
Lynnan Osawa, *Elder Benefit Specialist*  
Tiffany Scully, *Elder Benefit Specialist*  
Howard Thomas, *Clerk-Typist III*  
Angela Velasquez, *Aging Program Specialist*

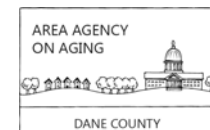
## 2018 in Review

A large portion of the AAA staff's time this year was spent in support of the 2019-2021 Dane County Aging Plan. Required by the Federal Older Americans Act, AAA staff worked closely with 32 community volunteers in identifying specific, measureable, attainable, relevant, and timely (S.M.A.R.T.) annual goals in six areas targeted by the State: Advocacy, Elder Justice, Elder Nutrition, Healthy Aging, Services in Support of Caregivers, and Services to People with Dementia. Adding to this list were two local priorities: Client-Centered Case Management Programs (to include English & Spanish speaking clients) and Cultural Diversity Programs (for African American & Latinx seniors).

This massive undertaking started in February with the first Advisory Council meeting. A timeline was immediately created to ensure a final plan would be submitted to the State by year end. After breaking into workgroups to concentrate on each focus area, draft goals were submitted to the State in early summer for initial review and feedback. The fall season was spent offering public hearings and an online survey for community input. All of this hard work resulted in the AAA Board approving the final plan in December. To view the complete plan (with demographics), see: [aaa.dcdhs.com/news\\_events.aspx](http://aaa.dcdhs.com/news_events.aspx)

—Cheryl Batterman, AAA Manager

## 2018 Annual Report Area Agency on Aging (AAA) of Dane County



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Located in the ADRC of Dane County

## The Year In Numbers

Caregiver Alliance Facebook Follows	187
Case Management Clients*	3,163
Case Management Service Hours*	24,824
Congregate Meal Participants	4,375
Congregate Meals Served	103,855
Cultural Diversity Participants**	156
Cultural Diversity Service Hours	4,420
Driver Escort Riders/RSVP	1,109
Driver Escort Rides/RSVP	17,361
EBS Cases Opened***	468
EBS Clients (unduplicated)	154
EBS Legal Services Hours	2,308
Grandparents & Other Relatives Caregivers	19
Home-Delivered Meal Participants	1,334
Home-Delivered Meals Provided	139,394
Evidence-Based Health Promotion Attendees	178
Stepping On Class Attendees	158
Volunteer Guardian/Rep Payee Participants	36
Volunteers/RSVP	1,467

\*60 Spanish-Speaking CM Clients & 921 Service Hours

\*\*69 African American & 87 Latinx Senior Adults

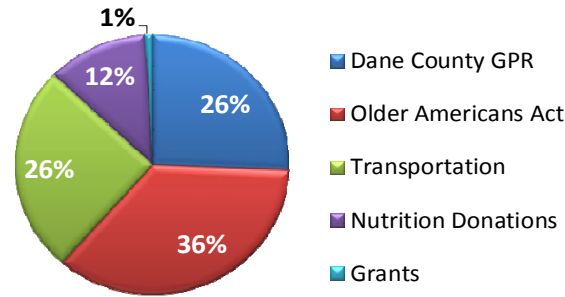
\*\*\*Elder Benefit Specialist (EBS) Program



### 2018 Elder Ace Special Service Award Winners:

*My Meal-My Way Restaurants in Dane County  
(Cranberry Creek Café-Madison, DeForest Family  
Restaurant, Fink's Café-Mount Horeb,  
Festival Foods-Madison & Ziggy's BBQ-Oregon)*

## Total Revenues: \$4,945,751



## Case Management

The Case Management Program is a partnership between Dane County government and geographically defined and community-based agencies called Senior Focal Points. Dane County funds this program through tax levy. The purpose of this partnership is to promote senior adult independence.

Case Managers assess the needs of the client and the client's family (when appropriate) and arrange, coordinate, monitor, evaluate, and advocate for multiple services to meet specific complex needs.

The primary goal of client-centered case management is to optimize client functioning by a thorough assessment of needs. Using this assessment, the Case Manager, with the client's input, develops a plan to provide efficient and effective services.

Dane County is committed to providing case management services to help seniors live independently for as long as possible in their own home and has made funding this program a priority (\$857,514 provided in 2018). County funding is 39% of the total needed for this program—thus without additional financial support from cities, municipalities, townships, villages, and donations, it would not be possible. Dane is the only county in the state that has such a program and it has been recognized by the State as a "Best Practice" for meeting the ongoing needs of seniors in our community.

## Highlights

- Served 103 caregivers through National Family Caregiver Support Program (NFCSP); awarded \$89,278 to caregivers for respite care and supplemental services
- Nearly 3,000 hours of paid respite was provided to 99 caregivers in hopes of relieving caregiver stress
- Increased 2019 funding for Case Management, Dementia Capable Crisis Worker, Health Promotion Coordinator, and Nutrition Catered Meals & Site Management due to strong advocacy of community senior adults
- Focal Point Case Managers helped 809 seniors conduct an annual evaluation of their Medicare Prescription Drug Plans, resulting in saving Dane County seniors over \$290,000 in 2019
- Offered four *Welcome to Medicare* classes presented by EBS staff for community members turning age 65 (doubled from the previous year)
- Nutrition Program satisfaction surveys reported 64% of congregate meal participants and 63% of home-delivered meal participants indicated these meals account for half or more of all food they eat each day
- Over 1,600 senior adults were provided with nutrition education materials more than 4,300 times, increasing their knowledge of healthy eating as they age
- 271 senior adults were provided nutrition counseling from a dietician as it relates to healthy eating habits for their individual conditions